



San Jacinto County, Texas – Notice of Data Security Incident

April 4, 2025 – Please be advised that the San Jacinto County, Texas (“San Jacinto County”) Sheriff’s Office experienced a data security incident that may have involved personal information of some individuals associated with the county. This notice is being formally published pursuant to Tex. Bus. & Com. Code § 521.053(f) to notify potentially affected individuals of the incident, provide recommended proactive steps to protect their personal information, and to allow individuals to enroll in complimentary credit monitoring and identity protection services, described in further detail below.

On or around August 12, 2024, San Jacinto County experienced suspicious activity in its digital environment. San Jacinto County immediately took steps to secure its network and initiated an investigation with the assistance of independent forensic experts. Through the investigation, San Jacinto County identified that certain Sheriff’s Office data in its possession may have been affected. On November 1, 2024, San Jacinto County confirmed that some personal information may have acquired by an unauthorized individual. The information involved includes Sheriff’s Office data related to public filings, court proceedings, law enforcement actions, and other interactions with San Jacinto County. San Jacinto County then worked diligently to set up the services being offered, which was completed on March 26, 2025.

The information affected during this incident varies between individuals but may have been involved in the following: name, address, date of birth, Social Security number, driver’s license or other government identification number, passport number, financial account information, health insurance information, and medical information relating to the treatment and/or mental or physical condition of an individual.

San Jacinto County has established a toll-free call center to answer questions about the incident and to address related concerns. Call center representatives are available at 1-877-793-6798, Monday through Friday from 8:00 a.m. to 8:00 p.m. Central Time. For enrollment assistance, please call 1-877-793-6798, or visit <https://app.idx.us/account-creation/protect>.

The privacy and protection of personal information is a top priority for San Jacinto County, which deeply regrets any inconvenience or concern this incident may cause. San Jacinto County is taking steps to prevent a similar event from occurring in the future.

STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com/>, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax

P.O. Box 105851
Atlanta, GA 30348
1-800-525-6285
www.equifax.com

Experian

P.O. Box 9532
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion

P.O. Box 2000
Chester, PA 19016
1-800-916-8800
www.transunion.com

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

Security Freeze: You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

Federal Trade Commission (FTC):

600 Pennsylvania Ave, NW, Washington, DC 20580; consumer.ftc.gov, and www.ftc.gov/idtheft; 1-877-438-4338

Texas Attorney General

300 W. 15th Street
Austin, Texas 78701
texasattorneygeneral.gov/consumer-protection/
800-621-0508

Maryland Attorney General

200 St. Paul Place
Baltimore, MD 21202
oag.state.md.us
1-888-743-0023

New York Attorney General

Bureau of Internet and Technology Resources
28 Liberty Street
New York, NY 10005
1-212-416-8433

North Carolina Attorney General

9001 Mail Service Center
Raleigh, NC 27699
ncdoj.gov
1-877-566-7226

Rhode Island Attorney General

150 South Main Street
Providence, RI 02903
<http://www.riag.ri.gov>
1-401-274-4400

Washington D.C. Attorney General

441 4th Street, NW
Washington, DC 20001
oag.dc.gov
1-202-727-3400

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit <https://www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf>.